



We are ready and honored to serve you!

Lunch Ordering is NOW OPEN for August 30-December 17

When Do I Need to Order Lunches?

- ♥ **Orders, Changes or Cancellations need to be checked out before Wednesdays at Noon for the Next week's lunches.**

We encourage you to order as far out as you can, so you don't miss the deadline and miss out on lunches.

Ordering for the first week of lunches closes Wednesday, August 25 at Noon

• **How to Order and See Menus:**

- If you had Kiddos credits due to COVID closures from the 2019-2020 school year, please login to your existing Kiddos account and the credits will be auto applied during the checkout process. This is the only way to be able to use your Kiddos credits. Please do not create a new account.

- Go To: **www.kiddoscatering.com/HW** (Bookmark this page)
- Click "Order Lunches or Make Changes Here"
- **Login to your account from the 2019-2020 school year**
- **Update Students, Grades, Classes**

- ♥ **Fresh** - Lunches are made to order using fresh ingredients from fabulous restaurants in and around your area, with access to healthy lunches every day.
- ♥ **What's Included**-Lunches include an entrée and two sides. Double portions are available on select items. To see the full menu, please register on the ordering site.
- ♥ **Customer Service** - We are here to help and assist you in any way we can. Please contact us at support@kiddoscatering.com and we will respond promptly.

Happy Lunching!

- In the event of absence for any reason including due to a positive COVID-19 test or need to quarantine due to COVID-19 exposure, lunches must be cancelled online by the account holder before the above deadline.
- If you have missed the deadline for any dates you wish to cancel, you may arrange with school to pick up the lunches during the lunch period or you can gift the lunch to a staff person. If arrangements are not made for an absent lunch, the lunch will be donated to school staff.
- When you cancel a lunch before the deadline, you are provided with a Kiddos credit. Kiddos credits are auto applied during the checkout process. All unused Kiddos credits expire at the end of the 2021-2022 school year and are non-refundable, including Covid related cancellations

To Know Us is to Love Us

How We Get Lunch

- **Menu's-Our Goal is Something for Everyone, Every day**
 - **Variety**-There are so many menu options every day so you can decide what's best for your family
 - **Filling and Satisfying**-Core meals which are plentiful, filling and the kids have time to eat, is our jam!
- **Selecting our Restaurant Partners**
 - **Quality and Taste**-The food simply must be delicious, consistently.
 - **Fresh**-Food made from fresh ingredients, in house, every day.
 - **Reliable and Capable**-Able to handle a large volume of individually packaged and labeled lunches, while maintaining quality and accuracy.
- **Keeping lunches Warm**
 - Warming equipment is utilized by staff at each school, to ensure the lunches stay warm until we distribute them to your child.
- **Distribution-How does my child get lunch each day?**

COVID-19: During this challenging time, we are committed to the health and safety of our customers and staff. **To help reduce the spread of the virus, all lunches will be individually packaged and labeled by the restaurants, with students' name, date and item ordered and distributed to students by school staff.** We will be working with school to closely monitor and assess the evolving situation due to the coronavirus and will be diligent about communicating on important issues.
- **Friendly, Helpful and Quick customer support**

Tips for Kids (please share with your kiddos)

If a student hasn't received everything they are expecting, the student must let the lunchroom staff know right away so it can be located during the lunch period.

Tips for Parents

Check your Lunch Order Thoroughly

Viewing your Lunch Order online

- To see your complete lunch order anytime, log into your account and click STATEMENTS or CONFIRMED ORDERS. This will show your confirmed lunch orders.

Need help? Contact us right away at support@kiddoscatering.com